

EXHIBIT 25



May 14, 2019

Jason A Williams
5016 Wynneford Way
Raleigh, NC 27614-9810

Important Notice: Regarding Customer Proprietary Network Information (CPNI) – Account Ending in 6684

Dear Jason A Williams:

AT&T's commitment to customer privacy and data security is our top priority and we take this commitment very seriously. We recently determined that an employee of one of our service providers accessed your Customer Proprietary Network Information (CPNI) without authorization. CPNI is information related to the telecommunications services you purchase from us; it does not include social security numbers or credit card information. On behalf of AT&T, please accept my apology for this incident. Simply stated, this is not the way we conduct business.

To address this issue, we have taken the following steps:

1. The service provider has taken appropriate action with regard to the individual who accessed your CPNI in violation of our policies and guidelines.
2. We have notified federal law enforcement concerning the unauthorized access of your CPNI as required by Federal Communications Commission regulations. Our report to law enforcement does not contain specific information about your CPNI; only that the unauthorized access occurred.

Additionally, to the extent this activity resulted in any unauthorized charges or changes to your account, those charges or changes will be reversed.

If you would like to change your passcode and/or increase the security level of your account, you can do this online at www.att.com or via the app MyAT&T. If you have any additional questions, please contact me at 425-287-0392.

Thank you,

A handwritten signature in cursive script that reads "Tami Shurtz".

Tami Shurtz
Senior Manager – Office of the President